

## Press release

# sipgate launches web-based telephony solution for businesses

**8/3/2010** – Today, VoIP innovator sipgate ([www.sipgate.co.uk/team](http://www.sipgate.co.uk/team)) launched a new team edition of their UK telephone service. This entirely web-based service replaces both phone systems and phone lines, allowing small and medium-size companies to move their corporate phone service to the cloud! sipgate team starts at only £1.50 per user per month and a 30-day free trial is also available.

With sipgate team each employee has online access to their inbox, containing phone logs, faxes, recordings and voicemail messages. Features like forwarding, labelling and comments allow employees to be more productive. It also allows employees to return calls at the click of a button, or sign and send faxes through a WYSIWYG interface on the company letterhead. Most features such as call forwarding, call recording, and 3-way calling can be activated with a single mouse-click, making features previously hidden in phone systems now fully accessible to employees.

"Our aim is to make a telephone service that's as easy to use as email," said Thilo Salmon, CEO of sipgate. "If you can use email, you know enough to run your company's corporate telephone system. We think this service will resonate particularly well with entrepreneurial companies and firms that have already realised the benefits from other web-based services like hosted CRM or email."

sipgate team offers a variety of features designed to make companies more productive, collaborative and efficient such as:

- Quick to set-up, manage and use - With an interface similar to web-based email, it's simple, fast and intuitive to use. Employees can browse through their inbox and outbox for a complete history of voicemail messages, calls, recordings and faxes.
- Save time by letting employees manage their own preferences - While only administrators have preferred access to add new users, office locations and blocks of phone numbers, employees can manage their own preferences without any further help.
- Promote team collaboration with a CRM-like functionality - Calls can be routed to multiple employees simultaneously - such as customer service representatives--and accessed through the Web, where the calls can be tagged and noted according to the action taken.
- Enhanced Web-fax - Faxes can be sent and received online. Using uploaded letterheads and signatures, employees can send official-looking faxes over the Web and sign them with a click of a mouse.
- Announcements - Auto-attendants can play-back personalised recordings and direct callers by requesting them to press specific numbers on their phone keypad.
- Scalability - There is no limit on the number of phone numbers that can be added to the service. Employees can be added or removed as the business evolves.

An introductory offer is available to companies with up to one hundred users, and costs from just £1.50 per user per month and is offered as a one month rolling contract. The costs for domestic calls to fixed-line networks are 1.0 p/min and to mobile networks 9.9 p/min. sipgate team can be set up within minutes and a fully-functional, no-strings-attached, 30-day free trial is available at [www.sipgate.co.uk/team](http://www.sipgate.co.uk/team). No credit card is required for the trial and there is no requirement to cancel if companies choose not to continue using the service.

More information and screenshots are available under [www.sipgate.co.uk/press](http://www.sipgate.co.uk/press)

### **About sipgate:**

The sipgate VoIP service provides private customers with a free internet telephone service and offers business customers a fully-functional and cost-effective cloud telephone service for enterprises with up to 100 employees. sipgate can be used anywhere in the UK and offers geographical phone numbers and number blocks in all area codes as well as international phone numbers. sipgate has been in operation in the UK since 2004. In addition to their UK service, sipgate is also available in Germany, Austria and the United States. Hundreds of thousands of customers use and trust sipgate on a daily basis, making it one of the biggest network-independent SIP based VoIP providers in Europe.

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